



Welcome to Bahnhof!

Your housing association have signed a contract for collective internet with Bahnhof, and every apartment will have access to an internetconnection of 1000/1000 Mbit/s. With Bahnhof you will receive a stable, fast connection with integrity in mind.

Our stamp of integrity means that we actively work towards protecting our customers personal data. Included in our service you can get access to 6 e-mailaccounts and your own domain at no extra cost. To activate these or other extra services we offer, contact us at 010-510 00 00, or chat with us on www.bahnhof.se.

1095kr



Getting started!

When the group connection is ready you can activate your service by following these steps.

1. Connect your router to your internetsocket which is placed in your home.
2. Start up your computer and open up a web browser. You will now be directed to our activationsite <http://dhcp.bahnhof.se> *If you don't, you can type in the adress manually in to your browser. If you have further troubles, contact our customer support at 010-510 00 00.*
3. Choose your address.
4. Wait 15 minutes and restart your router. You are now ready to surf!

Genexisrouter:

When you are collectively connected to Bahnhof, you have the opportunity to use our router, Genexis ED500 for Wi-Fi, and it can also be used for IP Telephony.

The router transmits over both 2.4 and 5 GHz to make higher Wi-Fi speeds possible.

If you already own a router and would like to use that, this is entirely fine. To use our IP telephony and IPTV services, you will need our Genexisrouter.

You can order our router at www.bahnhof.se or 010-510 00 00.



Ordering TV:

You also have the possibility to order TV from us at 229 kr/month. We have two different types of TV-bundles to choose from; TV Mellan with 16 channels, and TV Stor with 44.

You can also choose to add one of our many streaming services. You can order this by contacting us at 010-510 00 00 or www.bahnhof.se

For our TV-service to work, you will need our router. You can easily connect your digital TV-box to the router and your TV, and you'll be ready to watch some TV!

Ordering telephony:

You can also order our IP telephony services at 0 kr/month as a set cost.

With telephony from Bahnhof, you only pay for what you call. Our wireless router Genexis ED500 pure is necessary if you want to use our telephony services. To make a call you connect your regular phone in to the router, and then you can call as normal.

You also have the option to keep your current phone number as well as choose a new one. If you want to keep your number you will need to port it over to use from your current operator. Contact us at 010-510 00 00 and we will gladly help you out.

Pricing for telephony:

Set cost: 0 kr/month

To geographical area codes: 0,15 kr/min

To all mobile subscriptions: 1,49 kr/min

Connection fee: 0,45 kr

To other Bahnhof telephony customers: 0 kr/min

Cost to port over your current phone number: 199 kr as a one time fee